

## Do Not Knock

### Ask for a sticker from SCAAB



To stop people coming to your house to sell things. You can download a sticker from the Consumer Action Law Centre at <http://www.consumeraction.org.au/get-involved-in-our-campaigns/index.php> Click on "Get Involved in Our Campaigns", then "Do Not Knock".

## Do Not Mail Service



This is a free service where companies and organisations who are members of the Australian Direct Marketing Association will respect your request to receive less addressed direct mail. Ph (02) 9032 3200 (STD rates apply).

Register at [https://portal.acxiom.com.au/adma/adma\\_mps.htm](https://portal.acxiom.com.au/adma/adma_mps.htm)

## No Junk Mail

(No Advertising Material)

Reduce the amount of unaddressed advertising material you receive by placing a sticker on your letterbox.

Stickers can be bought at hardware and department stores.

Get a free sticker by ringing 1800 676 136.

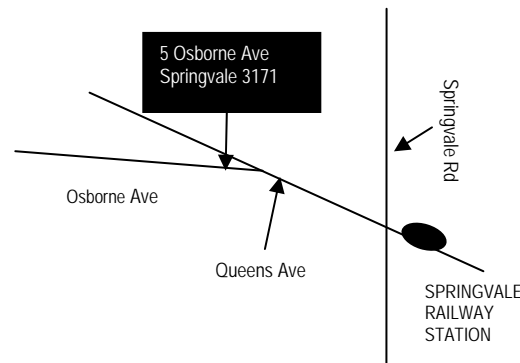
## Springvale Community & Advice Bureau (SCAAB)

5 Osborne Avenue  
SPRINGVALE VICTORIA 3171

Telephone: 9546 5255  
Email: [scaabspr@scaab.org.au](mailto:scaabspr@scaab.org.au)  
Web: [www.scaab.org.au](http://www.scaab.org.au)

SCAAB is just a few minutes walk from the Springvale station.

Melways map 79, reference J8



### BUREAU OPENING HOURS

Monday - Friday 9am – 5pm

Our premises are wheelchair accessible.



SPRINGVALE COMMUNITY  
AID & ADVICE BUREAU

5 Osborne Ave, Springvale VIC 3171  
Phone: 9546 5255 Fax: 9548 4821  
Email: [scaabspr@scaab.org.au](mailto:scaabspr@scaab.org.au)  
Website: [www.scaab.org.au](http://www.scaab.org.au)

## Do Not Call

### How to stop receiving unwanted telephone calls

(and other unwanted advertising material)



Interpreter service available

# Do Not Call Register

The Do Not Call Register has been set up by the Australian Government in response to community concern about the growth in unsolicited telemarketing calls.

These calls can be annoying and the people making the call may try to put pressure on you to buy their products or services.

## Telemarketing

In Australia, some businesses ring people at home or on their mobile to try to sell them things that they do not want and do not need. This is known as telemarketing.

## Which numbers can I list on the Do Not Call Register?

If you do not want to receive these phone calls, you can register your **home phone number** and/or your **mobile number** on the Do Not Call Register.

## Does it cost anything to register?

No. This is a free service.

## Will this stop all telemarketing calls?

Some organisations such as charities and market researchers are allowed to call you.

## What do I do if I still receive calls I do not want?

If a telemarketer calls a number on the Do Not Call Register, they may be breaking the law, and may face penalties.

If you continue to receive calls from businesses after you have registered on the Do Not Call Register, you can make a complaint by ringing

1300 792 958

or by going to the website [www.donotcall.gov.au](https://www.donotcall.gov.au)

## When will the calls start to reduce?

It may take up to 30 days from when you register.

## How do I register on the Do Not Call Register?



**ONLINE** - go to

<https://www.donotcall.gov.au/regNumber.cfm>



**PHONE** 1300 792 958

## Interpreter service

If you ring the Do Not Call Register you can ask for an interpreter.

## Apply by post

A postal application can be downloaded from the website.

Brochures and applications are available in Italian, Greek, Chinese, Arabic, and Vietnamese

For further information go to the Do Not Call Register website at <https://www.donotcall.gov.au/>

## Do you need assistance to register?

SCAAB can help you to register on the Do Not Call Register.